

THE PERFECT STORM

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THE GARDENS AT CANNON FALLS

- Licensed 74 bed facility
 - 21 bed TCU, 35 bed LTC, 18 bed Memory care
- Current census at time of the storm 58
 - 1 trach resident, several bariatric residents, 1 hip replacement, 1 knee replacement
- Staffing at the time of the storm
 - 3 nurses and 6 CNAs



THURSDAY NIGHT 09/20/2018

- Sirens went off around 7:30pm
- Facility initiated tornado warning procedures.
 - Called the facility to check on things
- Went to the facility around 10pm
 - Things to remember with the power out
 - All mattresses, suction machine, trach supplies, extension cords
 - How do you provide care?
 - Electric beds, lighting, toileting



THURSDAY NIGHT CONTINUED

- DNS started to print the MAR and TAR.
- Made sure staff and residents were comfortable
- Communicated with staff for the next day so they were prepared



FRIDAY MORNING

- Power still out
- Generator started to fail
- Met with team to get a plan for the day
 - Getting critical residents moved
 - Food
 - Getting medication ready



GENERATOR & EVACUATION

- Fire
- Making the decision to evacuate
 - Calling 911 to get the process started
- Evacuation
 - Transportation
 - Media
 - Coalition help
 - Agreements
 - State Agency
 - Notifying staff and families



EVACUATION

- Leaving the building
 - Getting residents to the high school
- Command center
 - Finding placement for residents
 - Limit changes
 - Keeping resident entertained
 - Tolerating



EVACUATION CONTINUED

- Following up with families
- Communication with sheltering facilities
 - Core plans
 - Pharmacy
 - MDS
 - Sending staff to help



WELCOME HOME

- Power came back on Saturday evening around 6pm
- Had staff come in on Monday to clean the facility to begin to start residents to return to the facility
- Temporary generator came Monday around 4pm
- Plan to return residents
 - Transportation
 - Communication with sheltering facilities and families
- Given the ok to start bring residents back on Tuesday morning
 - Residents started coming back Tuesday evening



WHAT WE LEARNED

- Facility evacuation plan
 - Do all staff have a good idea on what to do
- Making sure you send as much information to sheltering facilities as possible
- Communication
- Providing cares at high school
- 24 hours before utility company will respond
- Medications transportation
 - narcotics
- Education for staff, residents and families
- Table top
- Drills
 - Practice, practice, practice
- Simplifying

SUMMARY

- 115,000 customer were affected
- Roughly 400 trees down around Cannon falls
- Our census the following Thursday was 54 residents
 - 1 resident passed away while at a sheltering facility, 2 residents choose to stay at the sheltering facility they were at, 1 resident passed away after returning to our facility
- Power came back on Saturday
- Internet and phones were out until the following Friday

QUESTIONS
