

Community Protest: Protection and Response Exercise Exercise Evaluation Guide

Exercise Name: Community Protest: Protection and Response **Organization:** _____
Exercise Date: September 30, 2021 **Venue:** _____

Exercise Goal: Assess the capability of the Healthcare facilities leadership to gather and disseminate incident intelligence in a timely manner, and to implement plans and procedures to enable the facility to continue healthcare operations.

Exercise Scope: This exercise is a facilitated, functional, community-wide exercise. The exercise is planned for 2 hours and is to be conducted at the player’s facility in collaboration with virtual scenario updates and injects from the Exercise Director or Lead Controller at the RHRC. Players will include participation from the Metro Health and Medical Coalition members. Exercise play is limited to exercise participants. There will be no role players/actors during this exercise. Any staff or patient/resident/client movement or relocation will be simulated.

Core Capabilities:

- HPP Capability 2: Health Care and Medical Response Coordination
- HPP Capability 3: Continuity of Health Care Delivery

Module 1 – incident Notification

Objectives	Associated critical Tasks	Observation Notes and Explanation of Rating	Rating (P, S, M, U)
Objective 1: Utilize Information Sharing Procedures and Platforms	Critical Task 1: Facility lead staff receive incident notification.		
	Critical Task 2: Facility lead staff are able to join virtual meeting platform to gain and share critical incident information.		

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	<p>Critical Task 3: Facility identifies methods for how their organization receives critical information and vets information received.</p>		
	<p>Critical Task 4: Facility identifies how the organization disseminates vetted information to staff, residents, families, and response partners in a timely fashion.</p>		
Module 2 – The Protest			
Objectives	Associated critical Tasks	Observation Notes and Explanation of Rating	Rating (P, S, M, U)
<p>Objective 1: Plan for Continuity of Operations</p>	<p>Critical Task 1: Facility activates their emergency protocols and identifies who will lead the response.</p>		
	<p>Critical Task 2: Facility identifies how they will communicate with employees (current shift and next).</p>		

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	<p>Critical Task 3: Facility identifies what their message to staff will say.</p>		
	<p>Critical Task 4: Facility identifies their triggers for when to reach out to external partners (i.e. Coalition, vendors, law enforcement, fire, etc).</p>		
Module 3 – Protest Escalation			
Objectives	Associated critical Tasks	Observation Notes and Explanation of Rating	Rating (P, S, M, U)
<p>Objective 1: Identify processes and procedures for ensuring the health and safety of clients/residents/staff during a community protest situation.</p>	<p>Critical Task 1: Facility identifies steps to take to protect facility, residents, and staff.</p>		
	<p>Critical Task 2: Facilities implement their shelter in place plan and identify needed actions.</p>		
	<p>Critical Task 3: Facilities assess current inventory of critical supplies (food, oxygen, etc.).</p>		

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	<p>Critical Task 4: Facilities implement crisis communication protocols for those who may be scheduled to visit your facility (vendors, physicians, family, etc). Discuss how and when are they contacted.</p>		
	<p>Critical Task 5: <i>(optional)</i> Identify trigger to evacuate facility and identify who makes that decision.</p>		
	<p>Critical Task 6: <i>(optional)</i> Facility identifies what external partners they need to communicate with regarding evacuation.</p>		
Module 4 – Curfew and Road Closures			
Objectives	Associated critical Tasks	Observation Notes and Explanation of Rating	Rating (P, S, M, U)
<p>Objective 1: Identify processes and procedures for ensuring the health and safety of</p>	<p>Critical Task 1: Facility identifies how they will communicate with staff about road closures and curfew.</p>		

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clients/residents/staff during a community protest event.	Critical Task 2: Facility identifies a crisis staffing plan to address staff who cannot come in due to concerns or fear?		
	Critical Task 3: Facility identifies what support they have to offer those staff who are experiencing distress or fear related to the situation? (<i>currently and on-going</i>)		
		Final Capability Rating	

Evaluator Name: _____

Evaluator E-mail: _____

Ratings Key
P – Performed without Challenges
S – Performed with Some Challenges
M – Performed with Major Challenges
U – Unable to be Performed

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RATINGS DEFINITIONS

Performed without Challenges (P)	The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws.
Performed with Some Challenges (S)	The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s) and did not negatively impact the performance of other activities. Performance of this activity did not contribute to additional health and/or safety risks for the public or for emergency workers, and it was conducted in accordance with applicable plans, policies, procedures, regulations, and laws. However, opportunities to enhance effectiveness and/or efficiency were identified.
Performed with Major Challenges (M)	The targets and critical tasks associated with the core capability were completed in a manner that achieved the objective(s), but some or all of the following were observed: demonstrated performance had a negative impact on the performance of other activities; contributed to additional health and/or safety risks for the public or for emergency workers; and/or was not conducted in accordance with applicable plans, policies, procedures, regulations, and laws.
Unable to be Performed (U)	The targets and critical tasks associated with the core capability were not performed in a manner that achieved the objective(s).